

- Toronto, ON, Canada
- 1 (604) 716-4571
- yoodanielna@gmail.com
- www.daniel-na.com

# STATEMENT

### "There is always a problem waiting to be solved."

I lead users to the right path with my thoughtful visual storytelling for seamless digital experience. What excites me as a designer is there is always a problem waiting to be solved. As a creative problem solver, I take ownership of every step of the design process.

EXPERIENCE		<b>Desi</b> UI Desi
• Getty Images Product Designer Feb 2022-Present Toronto, ON	<ul> <li>Partner closely in a cross-functional team of designers, UX copy writers, product owners, engineers, data scientists and researchers</li> <li>Conduct user research and collect, synthesize and share findings</li> <li>Think ahead of KPIs and work with data for evidence-based design</li> <li>Influence the team's roadmap and contribute to high-level strategic decisions</li> <li>Bring clarity to ambiguity as I facilitate team discussions and activities</li> <li>Work within an established design system</li> <li>Incorporate relevant narratives into proposals and presentations</li> </ul>	Whiteb Sketch Interac Access Respon Mobile Motion
<ul> <li>Traction on Demand (Acquired by Salesforce)</li> <li>UX/UI Designer</li> <li>Nov 2020-Jan 2022</li> <li>Vancouver, BC</li> </ul>	<ul> <li>Built standardized UX process and led user research to validate designs and direction</li> <li>Created wireframes, flowcharts and interactive prototypes that met business and user requirements</li> <li>Worked cross-functionally during end-to-end product development cycles in the Agile environment</li> <li>Educated the team on UX design through various presentations</li> <li>Studied Salesforce in-depth to be aware of the design/technical challenges of the platform</li> </ul>	<b>A W</b> Best Awar Award app de Grad S
• meshMD Inc. Product Designer Oct 2017-Sep 2020 Toronto, ON	<ul> <li>Developed ideas and concepts around clients' business needs</li> <li>Build wireframes and interactive prototypes based of UX principals</li> <li>Conducted user research for A/B testing &amp; user interviews, and analyzed user data</li> <li>Researched the user experience for healthcare web portals, mobile apps, and CMS/CRM platforms</li> <li>Collaborated with designers on visual standards for design system</li> <li>Audited each deliverable built out and provided feedback</li> <li>Made sure designs meet WCAG compliance for accessibility</li> </ul>	
<ul> <li>iMedia Designs</li> <li>Design Intern</li> <li>Mar 2017–Jun 2017</li> <li>Toronto, ON</li> </ul>	<ul> <li>Initiated concept explorations for clients' websites</li> <li>Sketched and built low &amp; high-fidelity wireframes and prototypes</li> <li>Built stationery design for the company's marketing collateral</li> <li>Designed email templates</li> </ul>	

# EDUCATION

• Humber College, Multimedia Design and Development Diploma (Hons.) | 2015-2017

### SKILLS

#### Tools

Figma | XD | Photoshop Illustrator | AfterEffects InVision | Jira | GitHub Salesforce | HTML/CSS JavaScript | jQuery | PHP

#### Design

JI Design | User Research Whiteboard | Data Analytics Sketching | Wireframing Interactive Prototyping Accessibility (WCAG) Responsive Design Mobile App Design Motion Design

# A W A R D S

### Best Mobile Design Award

Awarded for the best mobile app design at 2017 Humber Grad Show